

Terms and Conditions Service Agreement

Please review the following terms and conditions of use which govern your use of these sites (the “Agreement”).

Your use of the sites constitutes your agreement to follow and be bound by the Agreement. We reserve the right to update or modify this Agreement at any time without prior notice. For this reason, we encourage you to review the Agreement whenever you use any of the Sites. If you do not agree to these terms, please do not use the sites.

DURATION OF MOVE - Please be aware that all online estimates are approximate and not binding. These estimates are informed by our years of experience with similar relocations. Each move has its own set of circumstances, so we cannot offer fixed prices. Factors that may affect the duration of your move include the use of stairs or elevators, the walking distance to the truck, drive time, and other variables.

SERVICE REQUIREMENTS - Booking a move requires meeting certain service requirements. On regular days, a minimum of three hours is necessary for local moves. During Saturday mornings, in distant towns, or on peak days, at least four hours are required.

ACCEPTABLE PAYMENTS - We accept payments via cash and credit/debit cards. Please note, personal, business, or cashier’s checks are not accepted. Charges are billed hourly until payment is complete, so prompt payment is beneficial. The client or a representative must be present during the move and at the final walk-through. Additionally, the cardholder must be onsite to sign the credit card receipt, and must present a matching government-issued photo ID or driver’s license.

APPLIANCE HANDLING - Our team can help with the disconnection and reconnection of appliances, but we are not an appliance repair service and do not cover liabilities for reconnecting water and gas lines, pipes, and taps. It is the customer's responsibility to ensure proper connection of

appliances like washers, dryers, and refrigerators to avoid mishaps. We are not liable for any internal malfunctions of appliances if no external damage has occurred during the move.

PACKING OPTIONS - Our crew can pack your items if you haven't packed them yourself. Boxes, packing paper, and bubble wrap are available for purchase if needed. **PARKING MANAGEMENT** - It is up to the customer to secure parking for the move day. Any parking fines incurred due to lack of permits or improper parking setups will be the responsibility of the customer.

PROPERTY PROTECTION - We can move large items like gun safes and pianos, but moving oversized furniture through tight spaces may cause damage to floors and walls. We are not responsible for any damage incurred under these circumstances if you choose to proceed with such moves.

PLANT TRANSPORTATION - We transport house and garden plants carefully, but due to their delicate nature, we cannot ensure they will arrive undamaged. Large potted plants may incur an additional "heavy item fee."

ADDITIONAL FEES - Extra charges might apply for special items or services such as packing supplies (boxes, packing paper, bubble wrap, excluding tape and plastic wrap), bulky items (pianos, safes), storage services, double driving time, and tolls.

WALL FIXTURES - We are equipped to take down wall-mounted TVs, mirrors, and artwork. However, we do not offer re-mounting services at the new location. We recommend hiring a professional contractor or handyman for these tasks.

FLAT SCREEN TVs - We handle your flat screen TVs with utmost care. We request a few minutes to test the TVs before the move and upon arrival to ensure they are functioning properly.

Customer Responsibilities-Secure valuables, documents, medications, and irreplaceable items to be transported personally where feasible. We are

NOT responsible for lost or missing jewelry,watches,firearms,smart devices,money,gold/silver. These are items which must be packed and transported by you.

Valuables- Move-Intuit L.L.C. is not liable for the contents of drawers, containers, or other items of a similar nature unless we are paid to pack and unpack said items. We are also not liable for damages to fragile items unless we are paid to pack and unpack them. These items include, but are not limited to, Glass, China, Marble, Mirrors, Lampshades, Slate, Pictures, Artwork, etc. Further, Move-Intuit L.L.C. is not liable in any way for Cash, Cell Phones, Jewelry, Precious Stones, Bonds, Securities, Documents or other items of extraordinary value, even when packed and /or unpacked by our employees. Also, any items with a value in excess of \$100 per pound must be declared in writing prior to the move. Shipper must list these items on the High Value Items form which is a part of this contract. Failure to declare such High Value Items will result in the valuation reverting to Standard Valuation for those items.